



CAAP Service Matrix



Community Action Association of Pennsylvania
222 Pine St. Harrisburg, PA 17101 Ph. 717-233-1075 Fax 717-232-1014 www.thecaap.org

Welcome

For over 50 years, members of the Community Action Association of Pennsylvania have been at the forefront of guiding low-income Pennsylvania residents to self-sufficiency.

Each of CAAP's 41 member agencies operates a variety of needs-based services to aid local families and individuals. Although program offerings vary by county, each agency is united under the goal of ameliorating poverty by supporting Pennsylvania's residents in achieving self-sufficiency.

The Service Matrix allows users to identify a local Community Action Agency and quickly learn what services each agency provides. The matrix also spurs collaboration among Community Action colleagues by offering a comparison of neighboring services, thus encouraging innovation and expansion.

Community Action Agencies of Pennsylvania are committed to forging a path of hope and prosperity for low-income residents across the Keystone State.

Susan A. Moore, Executive Director

Rick Beaton, Board President



All pictures feature Pennsylvanians who have become self-sufficient with help from Community Action. Their stories can be found at www.thecaap.org.

The Matrix

The CAAP Service Matrix is designed to provide quick access to a catalog of the services provided by 41 Pennsylvania Community Action Agencies.

Listed in alphabetical order on the left side of the matrix are the 41 agencies followed by the county service area and contact information. In order to meet the diverse needs of low-income Pennsylvanians, each agency offers a variety of programs that are relevant to the communities served.

In order to make browsing the matrix simpler, all programs have been organized into 13 groups that are color-coded and listed across the top of the matrix. A dot is marked to indicate an agency's administration of a program.

- Advocacy/Community Education
- Family Development
- Assets Development/Financial Literacy
- Food/Nutrition
- Case Management/Emergency Services
- Health
- Child Development/Education/Literacy
- Housing/Shelter
- Community/Economic Development
- Senior Services
- Employment/Training
- Other
- Energy Conservation

About CAAP

The Community Action Association of Pennsylvania (CAAP) is a statewide association representing 41 Community Action Agencies. CAAP empowers Community Action Agencies to solve community problems by offering a range of support services to its members. Those services include: training, community needs assessment, advocacy, shared services, meeting coordination, capacity building, annual educational conference, and more. To learn more about CAAP and its member agencies, please visit www.thecaap.org.

